

DEPARTMENT OF SOCIAL SERVICES
744 P Street, Sacramento, CA 95814



February 19, 1985

ALL COUNTY INFORMATION NOTICE NO. I-16-85

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: FOOD STAMP QUALITY CONTROL RESULTS (APRIL 1983 - SEPTEMBER 1983,
OCTOBER 1983 - MARCH 1984 AND APRIL 1984 - SEPTEMBER 1984)

This letter provides the latest information on Food Stamp Quality Control (FSQC) error rates. Included are the results from active case reviews for the April 1983 - September 1983, the October 1983 - March 1984 and the April 1984 - September 1984 review periods. Results from the April 1983 - September 1983 review period show that California had a statewide dollar error rate of 9.0 percent. Of that amount, 5.5 percent was attributable to eligibles and overissuances. For the October 1983 - March 1984 period, the figures were 10.5 and 7.2 percent respectively, a significant increase over the prior period. For the April 1984 - September 1984 review period the statewide error rate decreased to 9.1 percent and the ineligible/overissuance error rate decreased to 6.4 percent. It should be noted that these figures are based on state-reported FSQC findings and are subject to adjustment, depending on federal re-review findings.

Attached for your county is Table 5E of the FSQC Management Information System (QCMIS) for each of the three review periods. The tables show your county's dollar error rate compared to other counties using both the federal sample and state expanded sample data for applicable counties. Complete sets of tables, for all three periods for your county are being sent under separate cover to your Food Stamp Coordinator. Your county is responsible for identifying and initiating appropriate corrective action based on the QC findings in these tables. In addition, correction of cited cases and, where appropriate, completion of claim determinations or restorations are required. The procedures and revised forms contained in the recently released Food Stamp County Corrective Action Handbook (ACIN I-09-85) should be used in this process.

As you are aware, USDA has established statewide error rate tolerances for ineligible and overissuances of 9 percent for Federal Fiscal Year (FFY) 1983, 7 percent for FFY 1984, and 5 percent for FFY 1985. The 5.5 percent payment error rate figure (although still subject to adjustment) represents California's performance of the second six months of FFY 1983, and indicates that we are within the tolerance limit for that year. The 7.2 percent and 6.4 percent payment error rate figures represent a 6.8 percent annual figure for FFY 1984. This figure is very close to the 7 percent tolerance in effect for that year and will likely place California in a sanction position once federal re-review adjustments have been made. It is critical that counties take immediate action to reduce their errors.

If you have any questions, please contact your Food Stamp Consultant at
(916) 322-5475.



ROBERT A. HOREL
Deputy Director

Attachment

cc: CWDA

**SUMMARY OF ERROR CASES BY COUNTY
ACTIVE CASES**

TABLE 5E

DEPARTMENT OF CALIFORNIA SERVICES
FOOD STAMP REPORTING SYSTEM
FSR080

EXPANDED
ACTIVE CASES
SUMMARY OF ERROR CASES BY COUNTY

TABLE 5E
REPORTING PERIOD
10/01/83 TO 03/31/84

| COUNTY | % OF STATEWIDE CASELOAD | COUNTY CASELOAD | % OF COMPLETED SAMPLE | % OF COMPLETED CASES | % OF STATEWIDE CASES | ERROR CASES | CASE RATE | % OF STATE ERRORS | TOTAL ALLOCATION | COUNTY \$ RATE | % OF STATE \$ ERROR |
|----------------|-------------------------|-----------------|-----------------------|----------------------|----------------------|-------------|-----------|-------------------|------------------|----------------|---------------------|
| LOS ANGELES | 212,457 | 35.7 | 358 | 22.9 | 22.4 | 72 | 20.1 | 21.2 | 33,964 | 3,542 | 10.4 |
| SAN DIEGO | 176,917 | 36.4 | 87 | 5.6 | 5.7 | 21 | 30.4 | 21.2 | 36,137 | 7,769 | 21.5 |
| SACRAMENTO | 229,312 | 4.9 | 90 | 5.7 | 5.7 | 20 | 22.2 | 21.9 | 41,247 | 4,111 | 9.6 |
| ALAMEDA | 266,799 | 4.5 | 76 | 4.7 | 4.7 | 25 | 27.8 | 7.4 | 9,053 | 1,005 | 11.4 |
| SAN BERNARDINO | 266,961 | 4.5 | 82 | 5.6 | 5.6 | 23 | 26.6 | 6.8 | 9,028 | 1,035 | 12.4 |
| SANTA CLARA | 220,882 | 3.5 | 79 | 5.0 | 5.0 | 24 | 26.4 | 6.1 | 9,052 | 1,005 | 12.4 |
| FRESNO | 210,748 | 3.5 | 87 | 5.0 | 5.0 | 14 | 27.7 | 6.1 | 8,984 | 1,046 | 15.2 |
| SAN FRANCISCO | 177,962 | 3.9 | 84 | 5.4 | 5.4 | 21 | 27.4 | 6.2 | 8,256 | 840 | 10.2 |
| RIVERSIDE | 177,419 | 3.2 | 80 | 5.8 | 5.8 | 19 | 27.9 | 6.2 | 8,247 | 840 | 10.2 |
| ORANGE | 177,240 | 3.6 | 81 | 5.8 | 5.8 | 19 | 27.9 | 6.2 | 8,247 | 840 | 10.2 |
| SAN JOAQUIN | 177,532 | 1.8 | 79 | 5.0 | 5.0 | 18 | 27.8 | 6.1 | 8,247 | 840 | 10.2 |
| CONTRA COSTA | 170,920 | 1.0 | 70 | 5.0 | 5.0 | 15 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| TULARE | 170,102 | 1.0 | 71 | 5.0 | 5.0 | 18 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| KERN | 170,705 | 0.7 | 75 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| SAN LUISAUS | 170,751 | 0.7 | 75 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| VENTURA | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| MONTEREY | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| SANTA BARBARA | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| SAN MATEO | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| BUTTE | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| HUMBOLDT | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| YUBA | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| PLACER | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| MENDOCINO | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| IMPERIAL | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| KINGS | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| MADERIA | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| SAN JUAN | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| LIS OBISPO | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| SAN LUIS | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| SUTTER | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| LAKE | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| EL DORADO | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| NEVADA | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| NAPA | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| TEHAMA | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| SHASTA | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| TRINITY | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| DEL NORTE | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| LASSEN | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| CALIFORNIA | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| SAN BENITO | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| GLENNS | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| INYO | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| MARIN CO. | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| MONTEREY | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| PLUMAS | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| MODOC | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| AMADOR | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| SACRAMENTO | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| SIERRA | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| MONO | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |
| ALPINE | 170,417 | 0.7 | 74 | 5.0 | 5.0 | 11 | 27.1 | 6.1 | 8,247 | 840 | 10.2 |

STATE OF CALIFORNIA SERVICES
FOOD STAMP REPORTING SYSTEM
FSR080

EXPANDED SAMPLE
ACTIVE CASES
SUMMARY OF ERROR CASES BY COUNTY

TABLE 5E
REPORTING PERIOD
04/01/84 TO 09/30/84

| COUNTY | % OF STATEWIDE CASELOAD | % OF COMPLETED SAMPLE IN STATEWIDE CASES | % OF COMPLETED SAMPLE IN STATEWIDE CASES | CASE ERORRATES | TOTAL ALLOWMENT | COUNTY \$ ERORR | % OF STATE \$ ERROR |
|--------------------|-------------------------|--|--|----------------|-----------------|-----------------|---------------------|
| LOS ANGELES | 20.0, 96.9 | 357 | 22.4 | 72 | 33,604 | 9,8 | 25.7 |
| SAN DIEGO | 35.1, 94.5 | 68 | 4.3 | 72 | 6,635 | 13.9 | 20.2 |
| SACRAMENTO | 24.7, 69.2 | 32 | 5.0 | 72 | 7,450 | 15.9 | 21.5 |
| ALAMEDA | 26.1, 96.5 | 81 | 84 | 15 | 6,677 | 6.7 | 10.2 |
| SAN BERNARDINO | 24.6, 87.4 | 45 | 84 | 23 | 7,766 | 799 | 10.3 |
| ESPRESSO FRANCISCO | 24.0, 92.7 | 89 | 89 | 23 | 7,356 | 650 | 9.9 |
| SANTA CLARA | 18.3, 68.1 | 83 | 5.3 | 23 | 6,659 | 859 | 12.7 |
| ORANGE | 16.1, 90.7 | 92 | 92 | 23 | 8,934 | 8,934 | 10.7 |
| RIVERSIDE | 22.2, 8.3 | 62 | 4.7 | 23 | 7,766 | 218 | 2.3 |
| SAN JOAQUIN | 11.1, 68.6 | 78 | 28.4 | 23 | 6,677 | 6,677 | 2.3 |
| CONTRA COSTA | 24.0, 18.2 | 17 | 24.4 | 23 | 6,249 | 220 | 3.5 |
| TULARE | 10.1, 83.3 | 17 | 17 | 23 | 1,496 | 134 | 9.0 |
| KERN | 29.4, 4.8 | 20 | 10.6 | 23 | 1,692 | 114 | 6.7 |
| SAN LUIS | 6.9, 94.4 | 15 | 10.1 | 23 | 1,248 | 112 | 9.0 |
| VENTURA | 10.1, 27 | 12 | 12 | 23 | 1,508 | 112 | 7.4 |
| MERCED | 6.1, 81.3 | 18 | 18 | 23 | 9,779 | 699 | 7.0 |
| MONTEREY | 5.1, 93.0 | 18 | 18 | 23 | 1,156 | 120 | 10.4 |
| SAN JASCHA | 4.4, 90.0 | 100 | 100 | 23 | 6,677 | 594 | 20.2 |
| SOLANO | 4.4, 90.0 | 0.000 | 0.000 | 23 | 6,677 | 0.000 | 0.0 |
| SANTA CRUZ | 4.4, 90.0 | 0.000 | 0.000 | 23 | 6,677 | 0.000 | 0.0 |
| MONTEREY | 4.4, 90.0 | 0.000 | 0.000 | 23 | 6,677 | 0.000 | 0.0 |
| SAN JASCHA | 4.4, 90.0 | 0.000 | 0.000 | 23 | 6,677 | 0.000 | 0.0 |
| SANTA BARBARA | 4.4, 90.0 | 0.000 | 0.000 | 23 | 6,677 | 0.000 | 0.0 |
| HUMBOLDT | 4.4, 90.0 | 0.000 | 0.000 | 23 | 6,677 | 0.000 | 0.0 |
| SAN JASCHA | 4.4, 90.0 | 0.000 | 0.000 | 23 | 6,677 | 0.000 | 0.0 |
| YOLO | 4.4, 90.0 | 0.000 | 0.000 | 23 | 6,677 | 0.000 | 0.0 |
| PLACER | 4.4, 90.0 | 0.000 | 0.000 | 23 | 6,677 | 0.000 | 0.0 |
| MENDOCINO | 2.7, 74.2 | 55 | 55 | 25 | 6,677 | 550 | 9.7 |
| YUBA | 2.7, 74.2 | 55 | 55 | 25 | 6,677 | 550 | 9.7 |
| KINGS | 2.7, 74.2 | 55 | 55 | 25 | 6,677 | 550 | 9.7 |
| IMPERIAL | 2.7, 74.2 | 55 | 55 | 25 | 6,677 | 550 | 9.7 |
| MADERA | 2.7, 74.2 | 55 | 55 | 25 | 6,677 | 550 | 9.7 |
| MATIN | 2.7, 74.2 | 55 | 55 | 25 | 6,677 | 550 | 9.7 |
| SAN LUIS OBISPO | 2.7, 74.2 | 55 | 55 | 25 | 6,677 | 550 | 9.7 |
| EL DORADO | 2.7, 74.2 | 55 | 55 | 25 | 6,677 | 550 | 9.7 |
| LAKE | 1.8, 91.5 | 44 | 44 | 20 | 6,677 | 3,333 | 24.4 |
| SISKIYOU | 1.8, 91.5 | 44 | 44 | 20 | 6,677 | 3,333 | 24.4 |
| TRINITY | 1.8, 91.5 | 44 | 44 | 20 | 6,677 | 3,333 | 24.4 |
| PLUMAS | 1.8, 91.5 | 44 | 44 | 20 | 6,677 | 3,333 | 24.4 |
| TEHAMA | 1.8, 91.5 | 44 | 44 | 20 | 6,677 | 3,333 | 24.4 |
| NAPA | 1.4, 93.2 | 55 | 55 | 100 | 6,677 | 100 | 1.0 |
| SISKIYOU | 1.4, 93.2 | 55 | 55 | 100 | 6,677 | 100 | 1.0 |
| TRINITY | 1.4, 93.2 | 55 | 55 | 100 | 6,677 | 100 | 1.0 |
| PLUMAS | 1.4, 93.2 | 55 | 55 | 100 | 6,677 | 100 | 1.0 |
| TEHAMA | 1.4, 93.2 | 55 | 55 | 100 | 6,677 | 100 | 1.0 |
| LASSEN | 1.4, 93.2 | 55 | 55 | 100 | 6,677 | 100 | 1.0 |
| CALIFORNIA | 1.4, 93.2 | 55 | 55 | 100 | 6,677 | 100 | 1.0 |
| SAN BENITO | 1.4, 93.2 | 55 | 55 | 100 | 6,677 | 100 | 1.0 |
| GLENN | 545 | 545 | 545 | 100 | 6,677 | 100 | 1.0 |
| MARIN | 466 | 466 | 466 | 100 | 6,677 | 100 | 1.0 |
| PLUMAS | 420 | 420 | 420 | 100 | 6,677 | 100 | 1.0 |
| AMADOR | 397 | 397 | 397 | 100 | 6,677 | 100 | 1.0 |
| COLUSA | 356 | 356 | 356 | 100 | 6,677 | 100 | 1.0 |
| SIERRA | 86 | 86 | 86 | 100 | 6,677 | 100 | 1.0 |
| MONO | 76 | 76 | 76 | 100 | 6,677 | 100 | 1.0 |
| ALPINE | 42 | 42 | 42 | 100 | 6,677 | 100 | 1.0 |